

CERTIFICATE

This is to certify that the thesis entitled “**A STUDY ON OCCUPATIONAL STRESS, PSYCHOLOGICAL EMPOWERMENT, AND JOB SATISFACTION AMONG THE EMPLOYEES OF INFORMATION TECHNOLOGY INDUSTRY IN COIMBATORE**” submitted to the Bharathiyar University, in partial fulfillment of the requirements for the award of the Degree of Doctor of Philosophy in **Management**, is a record of original research work done by **Ms.Deepa.J** during the period of October 2011 to November 2015 of her research in the Department of Business Administration at P.S.G.R. Krishnammal College for Women, Coimbatore under my Supervision and guidance and the thesis has not formed the basis for the award of any Degree/Diploma/Associateship/Fellowship or other similar title to any candidate of any University.

Countersigned

Signature of the Guide

Principal

DECLARATION

I, **Deepa.J** hereby declare that the thesis, entitled “**A STUDY ON OCCUPATIONAL STRESS, PSYCHOLOGICAL EMPOWERMENT, AND JOB SATISFACTION AMONG THE EMPLOYEES OF INFORMATION TECHNOLOGY INDUSTRY IN COIMBATORE**” submitted to the Bharathiyar University, in partial fulfillment of the requirement for the award of the Degree of Doctor of Philosophy in Management, is a record of original and independent research work done by me during October 2011 to November 2015 under the supervision and guidance of **Dr. (Mr.) P.Paramanandam**, Professor, GRG School Of Management Studies, Coimbatore and it has not formed the basis for the award of any Degree/ Diploma/ Associateship/ Fellowship or other similar title to any candidate of any University.

Signature of the Candidate

CERTIFICATE OF GENUINNESS OF THE PUBLICATION

This is to certify that the Ph.D. candidate Ms. **DEEPA.J** working under my supervision has published a research article in the refereed journal named

1. **“Job stress, psychological empowerment, and job satisfaction among the IT employees in Coimbatore”** , **International Journal of Informative and Furistic Research** with Vol. No.2 Page No 1833-1839 and year of publication **FEB 2015** published by **pioneering journal publishers**

2. **“Difference in psychological empowerment perception among female employees working in IT industry”**, **International Journal of Applied Research** with Vol. No.1 **Page: 126-131** and year of publication **June 2015** published by **IJARPF**

The content of the publication incorporates part of the results presented in his/her thesis.

Research Supervisor

Principal/Head of the Dept

(with seal)

(with seal)

ACKNOWLEDGEMENT

I wish to express my heartfelt thanks gratitude to **Smt. R.Nandhini**, Chairperson, P.S.G.R Krishnammal College for Women, for providing all the necessary facilities for research.

I thank **Dr. (Mrs.) N.Yesodha Devi**, Secretary P.S.G.R Krishnammal College for Women, for providing her warm support and inspiration.

I am deeply grateful to **Dr. (Mrs.) S.Nirmala**, MBA, M.Phil, Ph.D., Principal, P.S.G.R Krishnammal College for Women, for her warm support and encouragement throughout the research work.

I wish to express my sincere gratitude to my Supervisor **Dr. (Mr.) P.Paramanandam**, M.Sc., M.A., MBA, M.Phil., Ph.D., Professor, GRG School of Studies. His encouragement, valuable timely advice throughout the period of research and helped me in successful completion of my thesis. I will always indebted to him for his professional guidance, enthusiasm and time management.

I wish to express my sincere thanks to **Dr. (Mrs.) S.Poornima**, M.B.A., M.Phil, Ph.D, FDP (IIM.A), the Head of the Department of Business Administration for her warm support and encouragement throughout then research work.

My warmest thanks to **Dr. (Mrs.) A.Kumudha**, M.A, B.L., M.B.A., B.Ed., PGDPM, M.Phil., Ph.D, Associate Professor, Department of Business Administration, for her continuous support, encouragement and motivation, during my research work.

I wish to express my sincere thanks to **Dr. P.Santhana Krishnan**, Dean Research for his warm support and encouragement throughout the research work.

I wish to thank **Mrs.Subha and Ms. Veena** who helped me to collect the data in IT industry in Coimbatore District.

I own my sincere thanks to **Dr. (Mrs.) R.Sumathi**, M.A., M.Phil., Ph.D. and **Dr. (Mrs.) M.Angeline**, M.A, M.Phil, Ph.D, Department of English, for their help rendered in language corrections.

I extend my special thanks to **Mrs. G.Aruna, Mrs. S.Thilga, Mrs. A.Lakshmi, Dr. (Mrs.) Nithyakala and Dr. (Mrs.) K.Vidhyakala** P.S.G.R.K.C members of staff and Research Scholars of Business Administration Department for all their support rendered.

I am indebted and thankful to all those who helped me in my endeavors all through these years. Special thanks to the respondents of the study who spared their time for data collections.

I am very thankful to my family members, my parents **Mr. D.JayaChandran** and **Mrs. J.Selvi**, my brother **Mr. J.Balaji** for their love and support throughout my study and also special thanks to my Aunty **Mrs.VijayaLakshmi Devaraj** and my Sithi **Mrs.Vanaja Jayaraj** for being supportive in every phase of my life. I am very grateful to my daughter **V.Niharika** for being a big pillar of strength throughout my life. I am very thankful to all my friends for their encouragement and help extended.

November 2015

J.Deepa