APPENDICES

QUESTIONNAIRE

PERSONAL DETAILS

1. Age (in years) : a) Below 30 b) 31 and above

2. Gender : a) Male b) Female

3. Education : a) UG b) PG

4. Years of experience : a) below 5 years b) 6 - 10 years c) 11 and above

5. Monthly Income : a) less than 20000 b) 21000-30000 c) 31000 and above

Psychological Empowerment

S. No	STATEMENTS	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
P.1	I am confident about my ability to do my job.					
P.2	The work that I do is important to me.					
P.3	I have significant autonomy in determining how I do my job.					
P.4	My impact on what happens in my department is large.					
P.5	My job activities are personally meaningful to me.					
P.6	I have a great deal of control over what happens in my department.					
P.7	I can decide on my own how to go about doing my own work.					

P.8	I really care about what I do on my job.			
P.9	My job is well within the scope of my abilities.			
P.10	I have considerable opportunity for independence and freedom in how I do my job.			
P.11	I have mastered the skills necessary for my job.			
P12	My opinion counts in departmental decision-making			
P13	The work I do is meaningful to me.			
P14	I have significant influence over what happens in my department			
P.15	I am self-assured about my capabilities to perform my work activities.			
P.16	I have a chance to use personal initiative in carrying out my work			

Job satisfaction

S. No	STATEMENT	Highly satisfied	Satisfied	Neutral	Dissatisfied	Highly	dissatisfied
J.1	Being able to keep busy all time						
J.2	The chance to work alone on the job						
J.3	The chance do different things from time to time						
J.4	The chance to be somebody in community						
J.5	The way my boss handles his/her workers						
J.6	The competence of superior making decision						
J.7	Being able to do things that don't go against my conscience						
J.8	The way my job go for steady employment						
J.9	The chance doing things for other people						
J.10	The chance to tell people what to do						
J.11	The chance to do something that make use of my ability						
J.12	The company policies are put in practice						
J.13	My pay and amount of work I do						
J.14	The chance for advancement on this job						
J.15	The freedom to use my own judgment						
J.16	The chance to try my own methods of doing the jobs						
J.17	The working condition						
J.18	The way my co-workers get along with each other's						
J.19	The praise I get for doing good jobs						
J.20	The feel of accomplishment I get from the job						