# A Conceptual Study on Situational Leadership Approach

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### Abstract

Leaders are the key human asset in any management. We commonly think of organizations challenging by methods for their items, but they almost certainly compete more by methods for their leaders than their items. To get the work ready by the employees, the management must storeplan for the group of work achievement through leadership. The study analyzes the idea of situational initiative and its characteristics. Next is to dissect the growth of development stages of employees in the situational initiative. The study concluded that leadership ability can be learned, acceptable and prompts pleased workers which over the long haul prompts an organization's wealth, and this approach would be useful for each organization as it causes the leaders to accomplish the objective inside the given time.

Key Words: situational leadership model, Leadership, development stages.

#### Introduction

The business condition is changing drastically because of major cultural powers. Innovative advances, globalization, deregulation, buyer mindfulness and the challenge are filtering their cost for hierarchical exhibitions and making new practices and difficulties. Today numerous representatives in the work environment look for a superior comprehension of the psyche of leaders in an organization. Most of the workers are interested about the uncommon characteristics, practices and styles that the leader shows in the work environment. An organization's leadership development strategy should be purposefully structured and effectively integrated with talent management and expansion programs. "Incredible leaders serve the group being led by them, therefore creating and maintaining a situation that will encourage and support everyone in maximizing their potential" (Greenleaf, 1977). Top management need to care for upcoming leaders and engage in both formal and informal mentoring and sponsoring. Similarly, upcoming leaders also need to acquire the competencies required for the higher level. The leader must be in the situation to challenge traditional methods of assumptions and experiment with new possibilities in a practical and motivating environment. Due to globalization advancement in technology, increase in global trade and investments, improvement in trade and the standard of living is possible. It is a positive change in business with great opportunities and it also brings new challenges for business leaders. Depending on today's economy, numerous organizations require new ways to deal with administration, and find the best initiative for this evolving condition. Innovation presently is moderate to such an extent that a large number of organizations have built up themselves by following their own leadership model for their development of the firm. Situational leadership emerged as a reaction to the surfacing of the traitbased leadership. Situational leadership merges both directive and supportive dimensions, these dimensions are to be functional in specified circumstances. Under it leaders appraise employees through the commitment exhibited by them to achieve an activity. This present paper analyses the theoretical part of situational leadership.

#### **Objectives:**

- To understand situational leadership model.
- To identify the characteristics of situational leadership model.
- To analyze the impact on employees in situational approach of leadership.

#### **Review of Literature:**

According to Sharma et al., (2019) situational leadership has emerged through trait theory and the study recapitulated 119 research papers related to leadership and organization published between 2010 and 2017. The study propose to focus on developing markets and the study concluded the significance of case study/literature review or comparative analysis to address leadership issues.

(Kindle, 2009) Situational leadership is the mixture of task behavior, worker's commitment and relation behavior. The accomplishment of situational approach is related to the combination of these three components must happen; it allows openness between leaders and members in addition to ensure an independence and competence in worker's decision.

According to Chaff& Wright, (2013) Situational leaders are known for giving fitting direction and errand support for their subordinates so as to achieve the ideal objectives effectively. This sort of leader should likewise deal with issues imaginatively and rapidly so as to beat them. This, as indicated by studies, is exceptionally associated with the improvement of worker's profitability.

#### Leadership:

The best leaders to ever live not only succeeded at helping their team win championships but also care for people and encourage his employees to reach new milestones. A leader motivates and inspires his employees to engage with the vision of the firm. Bass (1990) defined leadership as "a communication between people wherein one presents data of a sort and in such a way, that the different becomes persuaded that his results will be improved in the event that he acts in the way proposed or wanted". According to Jacobs (1970) leadership can be defined as "the fundamental self-roused quality that motivates and sorts out the business in the accomplishment of its objectives". Leadership isn't something that can be created at the hour of necessity. It requires some innate abilities that previously established in numerous individuals .Organizations need to take a more extensive view on "administration potential," and begin creating initiative potential as quickly as time permits. In the organization when the leader feel that the workers are against change as indicated by the condition the leader must invest energy to make the employees understand in the perspective of organization. A leadership model is a portrayal of a specific theory and it depicts how something occurs or ought to occur.

Leadership is progressing and continually adjusting procedure of helping subordinates in finishing their assignments focusing on the most ideal outcome. The aim of leadership is to assist one's subordinates to gain aptitude and information, help them to perceive their latent capacity and rouse them to use it. Good leadership requires two-route correspondence among leaders and subordinates.

Leadership model may be defined as 'guides that suggest specific leadership behavior to use in a specific environment or situation'. Leadership model provide qualitative results when it is comprised of different parts of the organization and management system which are capable, simple, organized and functional. Leadership model gives effective output for a long time so the leader must be aware about different leadership models and its pros and cons. First the leader should choose a right model so that he can make his employees to work according to it to reach the goal. Tasks are important for the day-to-day survival of the firm, while motivating people and teams is also important for the long-range performance of the organization. Leadership models should give positive result to business of different sectors, convince the people to change and improve for the betterment and leaders should be well versed with leadership models and know how to apply them at the right time.

#### Situational Leadership:

Hersey and Blanchard is the founder of this approach in 1969.Situational Leadership depends on the connection among leaders and followers and gives a structure to dissect every circumstance dependent on the Performance Readiness Level that a supporter shows in playing out a particular task, capacity or goal. The leader undergoes the fundamental measures of relationship and task conduct are applied and imparted to the adherent so as to help their necessities and advance improvement. The approach is authoritative and gives a remedy to initiative achievement instead of simply depicting why certain leaders work in specific

circumstances. Leader working under the Situational Leadership theory needs to survey their representatives through assessing their responsibility to achieve the target. The leaders need to change the level of steadiness and explicitness to their employee as per the given circumstance of subordinates and their degree of inspiration. And it also differ their conduct and administration style as indicated by their subordinate's dedication.

The situational leadership deal with administration depicts the procedure of an individual with no industry-explicit ability or experience forming and changing into a exceptionally gifted and able worker after some time. This specific initiative theory is generally suitable for use in circumstances where an organization utilizes new individuals with no past work-involvement with the organization's business. It can likewise be incompletely applied to circumstances where a gifted and able individual takes on new assignments or goes to another organization, taking into account that it generally takes time to become familiar to new situations and duties, however when taking a gander at a individual who as of now has what it takes, capability and experience to be put in a higher advancement arrange, this current individual's improvement in the new condition will in general be a lot speedier and significantly less exceptional. There are four development stages in this approach namely D1, D2, D3 and D4. **Characteristics of Situational Leadership:** 

**Supervising** - Situational initiative will be high on the "order" perspective when the youngsters are not adequately evolved and need constant supervision. Here, the leader gives explicit direction about what the objectives are, and precisely how the objectives should be accomplished. It is like a parent directing the activities of an infant.

**Coaching**-In the event that the circumstance requires it, the leader will likewise mentor their group. This is an expansion of the overseeing approach; the leader despite everything gives nitty gritty directions however they likewise center around propelling the subordinates, looking for inputs, and clarifying why they have settled on specific choices.

**Taking part**-The situational leader may attempt to guidance a group to turn out to be increasingly free playing out the errands by letting them take routine decisions. Significant level critical thinking is still under their area however they permit colleagues to effectively take an interest in the dynamic procedure.

**Delegating**-When managing a profoundly developed and capable group, the situational leader will gradually lessen their supervision and inclusion in the day by day exercises of colleagues. The leader is included while talking about the undertakings and settling on the objectives to be accomplished, yet after that colleagues have all out opportunity on how they need to achieve these objectives.

**Honesty**-The situational leader doesn't change their methodology just to exploit the circumstance. They basically adjust in a manner that is most appropriate considering components, for example, the development level of devotees, the authoritative structure and culture, and the objectives to be practiced. They do as such with trustworthiness, and are not induced by a longing to unjustifiably profit by the shortcomings of the group or association.

**Determination**-It takes a great deal of mental fortitude for a leader to evaluate different administration approaches and make sense of which one is perfect. Most leader clutch a specific method for getting things done – whatever has worked best for them previously. In any case, situational leader is sufficiently brave to take risks and to embrace a totally extraordinary administration style if the circumstance requests it.

**Clear vision**-The situational leader has an away from of how the group is advancing. This is the thing that permits a leader to recognize and obtain the best practices and systems to accomplish the objective.

**Modesty**-The situational leader doesn't profess to know it all. With a gathering of profoundly created and develop supporters, they have the humility to acknowledge inadequacies and look for the higher shrewdness of the gathering.

#### **Development levels of employees:**

From the moment a person starts working for a company he also starts to learn anddevelop his talent. The main changes found throughout aperson's career at a company are: professional knowledge, skills and competence, commitment to the job and the company and motivation. This typepractice can be grouped into four different stages.

#### • Development stage D1

Workers in the D1 classification have low ability and high commitment. They are generally as of late used and don't yet contemplate the firm and their assignments and obligations. However, taking into account that they simply found an work and need to substantiate themselves and that everything is new and energizing to them, these type of people are commonly spirited and energized. The most significant thing while overseeing people encountering the improvement arrange D1 is to help them with extending their capacity and abilities. It provides them the opportunity to channel their motivation and essentialness into the organization's work.

#### • Development stage D2

Employees in the D2 class have some ability and low responsibility. The workers are working for the firm for a long time and have expanded some fitness and experience, yet they are so far inadequate with respect to a great deal of aptitudes. They generally have not encountered a great deal of progress at their work yet, nor prolonged a ton of confirmation or moved in the organization. Their motivation and obligation will by and large be fairly low. Their inadequacy, nonappearance of capacity and loss of motivation can provoke opinions of frustration and disillusionment if not oversaw adequately. This type is the most aggravatingenhancement of mastermind from a leader point of view, as workers in that stage are neither prodded nor capable. So the leader should target in making the length of that improvement arrange as short as could be normal considering the present situation.

## • Development stage D3

Employees in the D3 category have moderate-high ability and variable commitment. They have been carrying out their responsibility for some time and have increased a few abilities and experience, so they are now very acceptable at what they do. Their dedication and inspiration anyway are as yet factor, exchanging among high and low contingent upon their success and sense of achievement. When managing workers right now is imperative to give those mental help and cause them to feel acknowledged keeping their dedication on a stable, significant level and changing them into D4 employees.

## • Development stage D4

Employees in the D4 class have high competence and high responsibility. They have been working in the firm for quite a while and are extremely gifted at what they do. They have been considered as a significant person of the firm and they also know it. As they made lot of achievement and picked up acknowledgment during their time at the organization, their inspiration and responsibility to their errands are high. When these persons are coordinated and directed excessively, they may feel disparaged and may begin to question the leaders trust in them and their abilities which again may prompt a sentiment of uncertainty and to abatement in inspiration. Being in this stage with the most significant ability and responsibility levels, D4 is the type that a leader needs whatever number subordinates as could be expected under the circumstances to be in. For a leader, having many highly skilled and motivated employees who can be trusted equals certainty that the employees' undertakings are finished within the given time. That confidence gives a leader the time and the opportunity to look at the bigger picture and make plans and decisions concerning for the company's future.

#### **Conclusion:**

The straight-forward nature of situational leadership makes it useful for leaders to utilize. This type of model is mostly liked by the many of the organization. A huge partnership works with his board of members, and they can likewise apply to the team in a gathering plant drives a little gathering or creation laborers. Leaders coordinate workforce gatherings, and heads of divisions can utilize this approach in arranging structural changes inside an organization.

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